Please help us describe the positive aspects of your health care experience.

- Access to care
- Respect for patient’s values, preferences and expressed needs
- Coordination and integration of care
- Information and education
- Transition and continuity
- Physical comfort
- Emotional support and alleviation of fear and anxiety
- Involvement of family and friends

Patient-Centred Dimensions of Care provided by NRC+Picker, a Division of National Research Corporation.
Please help us describe the negative aspects of your health care experience

- Lack of access to care
- Lack of respect for patient’s values, preferences and expressed needs
- Lack of coordination and integration of care
- Lack of information and education
- Lack of transition and continuity
- Lack of physical comfort
- Lack of emotional support and alleviation of fear and anxiety
- Lack of involvement of family and friends

NSW HEALTH
Patient-Centred Dimensions of Care provided by NRC+PICKER, a Division of National Research Corporation.