INFORMATION ABOUT THE GRACE PROJECT

GRACE Project Aims

• To reduce hospital access block by supporting GPs and RACFs with enhanced hospital resources to avoid an unnecessary hospital admission (pre-hospital).
• To reduce the ALOS in the ED when the resident presents to hospital.
• To reduce the ALOS in the EMU Ward when the resident presents to hospital.
• To work in collaboration with the GPs and RACFs to develop a model of care that:
  • Provides a decision support system
  • Provides hospital resources to assist with assessment & care provision
  • Provides coordinated management plans
  • Increases the uptake of Advanced Care Directives in the facilities

Key stakeholders

• Hornsby Ku-ring-gai Health Service – including ED, Rehabilitation and Aged Care Services, Emergency Medical Unit which provide community and acute care to RACFs within the Hornsby Ku-ring-gai Local Government area’s (LGA’s).
• Residential Aged Care Facilities within the LGA’s – provide care to residents living in the facilities and access acute care services from HKHS.
• Hornsby Ku-ring-gai Ryde Division of General Practice – provide support and representation to GPs in the LGA’s.
• GPs working in the LGA – access community and acute care services from the HKHS for their patients.
• Neringah Hospital - Palliative Care outreach and in-patient support.
• Ambulance Service of NSW- transport for residents to and from the facility.
• NSHNS – provides nursing support and education to residents and staff working within the facilities.
• Acute Post Acute Care – provides post acute support and education to residents and staff working within the facilities.
• Consumer Representatives – provide a consumer focus.

Communication Plan

• Monthly GRACE Steering Committee with dissemination of minutes by stakeholders.
• GRACE Team liaises with stakeholders informally and formally.
• Regular updates in the HKRDGP Newsletter for GPs.
• Champions identified eg RACFs/GP/community/ED/hospital interface.
• GRACE information sheet for GPs and consumers.
• Project updates for the community to be available on the GRACE Hornsby Website.
• Utilise email between team members.
• Launch the project with a lunch for the RACFs and other stakeholders.
• At project commencement individual visits to the RACFs from the GRACE CNC and Project Leader.
• GRACE academic detailing of GPs after initial RACF visits.
• Two monthly newsletters to the RACFs.