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RESEARCH THINK TANK CHALLENGES UNDERSTANDING OF HEALTHCARE CHANGE

The Agency for Clinical Innovation (ACI) hosted a think tank today, bringing together world and national experts to consider the latest evidence on what works in driving change across large systems.

Aimed at healthcare professionals and managers working in the NSW Health system, the *Science of Large Systems Change - Research Think Tank*, encouraged discussion and critical debate on how to support transformative change across the NSW health system.

Health systems around the world are challenged by an ageing population, increasing rates of chronic disease, rising consumer expectation and the introduction of new technologies and treatments.

“We need to continually look at innovative ways of delivering health care to patients and understand how to effect and sustain change initiatives across the health system”, said Dr Nigel Lyons, ACI Chief Executive.

Health system leaders listened to the latest evidence from academia and industry and participated in focussed and critical debate on:

- the drivers of change across large complex systems
- the challenges in effecting sustainable change across healthcare systems
- the tools and methods to effect and support large systems change
- the benefits and drawbacks of change approaches used by other industries

Dr Lyons explained that the ACI has embarked on a program of research to better understand how to ‘scale up’ small, locally effective innovations to achieve large system change initiatives across NSW Health.

“Today’s think tank has helped challenge our established beliefs and kick start an important conversation with health system leaders. By learning from other industries we can develop a shared understanding to improve integration and innovation and generate sustainable change across the NSW health system”, said Dr Lyons.