



## CLINICIAN SUMMARY

# Education and training resources for BIRP case managers

## Orientation and professional development

BRAIN INJURY REHABILITATION DIRECTORATE

The Agency for Clinical Innovation has published the Sax Institute ***BIRP: Education and training resources report***, for case managers working in the NSW Brain Injury Rehabilitation Program. The report provides the findings from a survey of 137 public and private case managers working with people with traumatic (acquired) brain injury about the resources they used in orientation and professional development.

Overall, about 80% considered that they had adequate education and training resources. While feeling competent in fulfilling their role as case managers, most felt they would benefit from additional resources and training, particularly concerning putting knowledge into everyday practice and working with others.

The survey found that many of the resources used as part of the orientation program were also used for ongoing professional development.

### Useful resources

Relevant education and training resources for case managers working in BIRP can be found in Table 9 of the ***BIRP: Education and training resources report***.

## The report describes:

- **priority areas for education and training resource development.**
- **potential improvements such as:**
  - ensuring training is largely multi-component with written and online resources and training
  - offering more formalised training resources and a more formalised mentorship program
  - maintaining an accessible list of education and training resources to improve consistency across teams and across BIRPs.
- **barriers such as:**
  - health service technology and/or policy that makes accessing online training and resources in the workplace problematic, especially for rural case managers
  - the cost of courses, with travel and accommodation being additional barriers for rural case managers.

## Professional Development

The Sax Institute reviewed information about education and training resources for case managers available on three websites – British Association of Brain Injury Case Managers (BABICM), Case Management Society UK and the Australian Government’s Comcare.

Organisation	Description
<b>British Association of Brain Injury Case Managers (BABICM)</b> <a href="http://www.babicm.org">www.babicm.org</a>	BABICM is a professional association established in 1996 to promote the development of case management in the field of acquired brain injury. BABICM represents the professional interests and concerns of case managers who work with those who have suffered an acquired brain injury or other complex condition which requires co-ordinated rehabilitation, care and support. See Table 12. <i>BIRP: Education and training resources report.</i>
<b>Case Management Society UK</b> <a href="http://www.cmsuk.org">www.cmsuk.org</a>	The Case Management Society UK is a non-profit association of case managers that was incorporated in 2001 and registered as a charity in 2006. See Table 12. <i>BIRP: Education and training resources report.</i>
<b>Comcare</b> <a href="http://www.comcare.gov.au">www.comcare.gov.au</a>	Comcare was established under the Safety Rehabilitation and Compensation Act 1988 (SRC Act), which provides for the rehabilitation of Commonwealth employees following a work related injury. The legislation is designed to make sure the employer (as the rehabilitation authority) is responsible and accountable for the safe and early return of their injured employee. See Table 13. <i>BIRP: Education and training resources report.</i>

Read more about the NSW Brain Injury Rehabilitation Program: [Case Management Model of Care](#).