Ministry of Health update

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June 2015
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The NSW Government will spend $120 million over four years to provide seamless care to people in an integrated way - from care in the community to acute care in hospital.

Health Minister Jillian Skinner was joined at Parliament House today by community providers including general practitioners (GPs) and non-Government organisations (NGOs) as well as representatives of the primary care sector including pharmacies and private hospitals as she launched the Integrated Care in NSW strategy.

Mrs Skinner described the NSW Government’s new focus on integrated care as a transformative step for healthcare in this state ….
Objectives of the Strategy

To transform how we deliver care to improve health outcomes for patients and reduce costs deriving from inappropriate and fragmented care, across hospital and primary care services:

- focusing on organising care to meet the needs of targeted patients and their carers, rather than organising services around provider structures

- designing better-connected models of healthcare to leverage available service providers to meet the needs of our smaller rural communities;

- improving the flow of information between hospitals, specialists, community and primary care healthcare providers;

- developing new ways of working across State government agencies and with Commonwealth funded programs to deliver better outcomes for identified communities;

- providing greater access to out-of-hospital community-based care, to ensure patients receive care in the right place for them.
Achieving these objectives will be evidenced by:

- patients reporting that they can more easily navigate their journey through the various parts of our health system;
- an improved patient experience, and better health outcomes;
- reduced waiting times for patients as they navigate the system;
- more people being cared for in the community, with a reduction in avoidable hospitalisations and Emergency Department attendances; and
- better sharing of clinical information and a resultant reduction in duplication (e.g. of pathology and radiology tests).
**NSW Integrated Care Strategy – Three Tranches**

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<th>3 Tranches</th>
<th>Description</th>
<th>Goal</th>
<th>Funding</th>
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<td>Integrated Care Demonstrators</td>
<td>LHD-led Demonstrators focused on large-scale transformation of integrated local health systems and testing initiatives prior to extension across the State. Launched in March 2014 3 LHDs: Western NSW, Western Sydney, Central Coast</td>
<td>Develop system-wide approaches in integrated care that are transferable and scalable</td>
<td>42%</td>
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| Statewide enablers | Six priority initiatives:  
• Risk stratification tools  
• Patient Reported Outcomes Measures (PROMs); Data linkage: Extension of HealtheNet  
• Integrated care program evaluation                                                                 | Establish key enablers of integrated care benefiting all LHDs and stakeholders                      | 27%     |
| Planning and Innovation Fund | Investment in individual initiatives and planning at the local level:  
• LHDs and Speciality Networks not already funded as Demonstrators are eligible.  
• Applications must be developed in partnership with other health providers (primary, aged, community, NGOs, private sector). | Support local planning, collaboration and innovation initiatives                                  | 31%     |
Disability Inclusion Act 2014

- Commenced December 2014 replaced the *Disability Services Act 1993*
- Key focus on ensuring communities are more inclusive and accessible for people with disability
- Disability Planning
  - NSW Government – *NSW Disability Inclusion Plan*
  - NSW Government Departments – *Disability Inclusion Action Plans*
NSW Health Disability Inclusion Action Plan

- NSW Health Disability Inclusion Action Plan (DIAP)
- Align with the NSW Disability Inclusion Plan
  - liveable communities, employment, attitudes and behaviours and systems and processes
- Taking a system-wide approach across NSW Health to:
  - facilitate state level action to support disability inclusion
  - support LHD readiness for NDIS
  - support implementation of local policies and initiatives
- Ongoing monitoring and annual reporting
Specialised Intellectual Disability Health Team Pilots and Clinical Network

- Established in response to the NSW Health Intellectual Disability Service Framework 2012 to:
  - provide multidisciplinary specialised health care assessment and clinical services
  - ensure comprehensive and coordinated health care across the system
  - increase capacity across the health system

- ACI Intellectual Disability Network to provide clinical support and leadership
Specialised Intellectual Disability Health Team Pilot and Clinical Network

- Three Intellectual Disability Health Team Pilots:
  - Northern Intellectual Disability Health Team
  - Metro Regional Intellectual Disability Network
  - Specialist Disability Health Team at SCHN

- Evaluation to inform future directions in providing specialised care and building capacity in light of:
  - Integrated care strategy directions
  - Disability inclusion obligations
  - Transition to NDIS
NSW Carer (Recognition) Act 2010

- A Carer is a family member, friend or neighbour who provides ongoing unpaid care and support to a person with a disability, chronic, mental or terminal illness or who is frail aged.

- NSW Carer (Recognition) Act places obligations on all NSW Health staff not just clinical roles.

- Focus on action to mainstream actions to support and engage with carers across all settings in the health system.

- NSW Health lead commitments in NSW Carers Strategy 2014-2019:
  - 2.1: Easier access to healthcare
  - 4.1 Partners in care - health care
Additional Policy Context

- Broader state-wide disability policy links to disability inclusion and the NDIS
  - EnableNSW – Assistive Technology for Communication, Mobility, Respiratory Function and Self-Care
  - Disability - People with a Disability: Responding to Needs During Hospitalisation – review/update being finalised
  - NSW Health and Ageing and Disability and Home Care (ADHC) Joint Guideline: Supporting residents of ADHC operated and funded accommodation supported services who present to a NSW Public Hospital
NDIS and the NSW Health System
National Disability Insurance Scheme

- Biggest social reform since the introduction of Medicare.
- Social insurance scheme providing a package of supports for people with disability found *eligible*.
- Aims to support *independence* and *social and economic participation* and enable *choice and control* in the pursuit of goals and planning/delivery of supports.
- Full State transition from July 2016 to July 2018.
- Delivered in concert with other reforms - disability, mental health and aged care.
- Bilateral Agreement to be signed by August.
Patient journey

**DISABILITY**
Functional support (Social Insurance & Service Payment)

**HEALTH SYSTEM**
Treatment and therapy (Capped & Rationalised)

- Non-Government Sector
- Primary Care GPs
- Private Specialists

**State-wide Services**
- Enable, SCHN, Brain Injury
- Community-based services

**Patient journey**
- Life Long Support
- Short term or a Low level functional & social support
- Non-acute, goal orientated (Time limited therapy to improve health status)
- Sub-acute
- Acute
Nepean Blue Mountains

Election 28 March 2015

1 July 2015

1 September 2015

30 June 2016

1 July 2016

Planning and Readiness

Information Linkages and Capacity Building (ILC)

NDIS transition

Start launch period

End launch period

Start Full Scheme
Role of the Ministry of Health

- Influence the design of the NDIS
- Maximise opportunities and minimise impacts on health services and
- Communicate with staff across health on the change
- Transition planning
- Guide LHDs in their transition to the NDIS (eg. Implementation Toolkit, provider tool)
- Monitor, evaluate and model the impacts on the health system
Next steps

- Signing of bilateral agreement
- Release of transition schedule
- Communicating with LHDs/SHNs and guiding them towards transition
- Implementing the transition plan
- Implementing the NSW Health M&E Framework for the NDIS
- Contributing to NSW and National level performance frameworks/evaluations
Questions................?

Comments.................

Contact us: ndis@doh.health.nsw.gov.au