ED Data Points

CLOCK STARTS:
- NEAT
- TOC
- TRIAGE SEEN TIME

CLOCK STOPS:
- TOC

CLOCK STOPS:
- TRIAGE SEEN TIME

CLOCK STOPS:
- NEAT

Patient arrives at hospital (approximately 30% by ambulance)

Patient triaged-record created in ED IT system & clerical staff complete ED registration

Ambulance patient location moved from ambulance bay to ED treatment space in ED IT system

Treatment commenced by Dr or Nurse – time entered in ED IT system

Treatment completed

Patient physically leaves ED – discharged home, transferred to inpatient ward or another facility – discharged from ED IT system
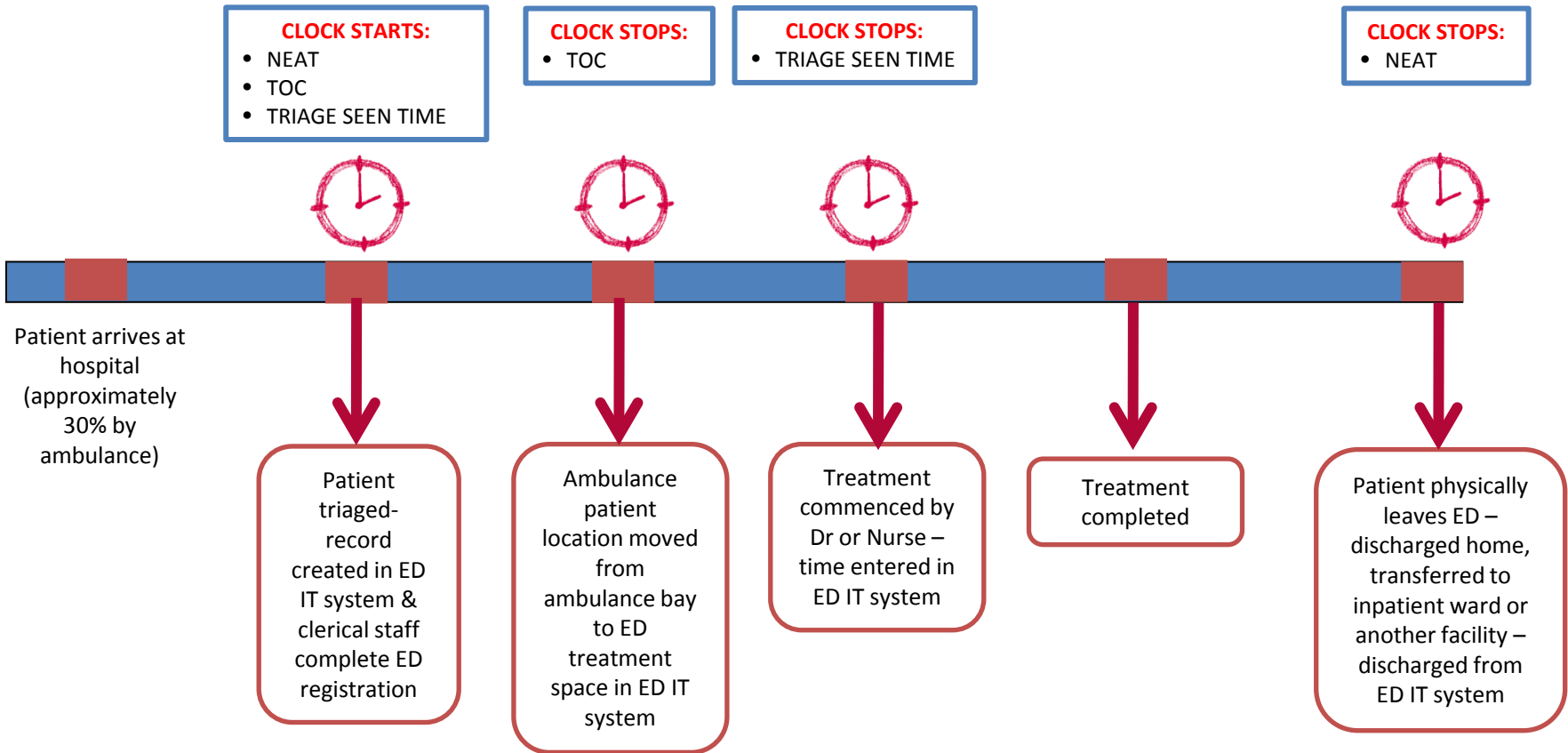
Definitions
NEAT – *National Emergency Access Target where 90 % of all patients presenting to a public hospital Emergency Department (ED) will either physically leave the ED for admission to hospital, be referred to another hospital for treatment, or be discharged within four hours.*
TOC – *Transfer of Care is defined as the transfer of accountability & responsibility for patients from an ambulance paramedic to a hospital clinician*
Triage Seen Time: *Date & time on which the patient is first seen by a Medical Officer or a Nurse working within an approved protocol, guideline or clinical pathway*

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