Our busiest NSW Hospitals now have a Clinical Initiatives Nurse to care for patients in Emergency Department waiting areas.

Clinical Initiative Nurses are Emergency nurses who will:

1. Check on your medical condition regularly
2. Keep you informed during your wait
3. Commence your care in ways such as; providing first aid and pain relief, organising x-rays or taking blood tests, commencing rehydration and dressing wounds.

In some cases the Clinical Initiatives Nurse can refer you to other services which suit the care you require.

If you can’t stay in the waiting room for any reason, please discuss this with the Clinical Initiatives nurse or Triage nurse prior to leaving.

Thanks for your understanding as we continue to enhance Emergency Department care.