

State Spinal Cord Injury Service

2015 Forum

NSW Ministry of Health updates

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Integrated Care Announcement



Jillian Skinner MP
Minister for Health
Minister for Medical Research

MEDIA RELEASE

Thursday 20 March 2014

NSW GOVERNMENT COMMITS \$120 MILLION TO INTEGRATED HEALTHCARE

The NSW Government will spend \$120 million over four years to provide seamless care to people in an integrated way - from care in the community to acute care in hospital.

Health Minister Jillian Skinner was joined at Parliament House today by community providers including general practitioners (GPs) and non-Government organisations (NGOs) as well as representatives of the primary care sector including pharmacies and private hospitals as she launched the *Integrated Care in NSW* strategy.

Mrs Skinner described the NSW Government's new focus on integrated care as a transformative step for healthcare in this state

Objectives of the Strategy

To transform how we deliver care to improve health outcomes for patients and reduce costs deriving from inappropriate and fragmented care, across hospital and primary care services:

- focusing on organising care to meet the needs of targeted patients and their carers, rather than organising services around provider structures
- designing better-connected models of healthcare to leverage available service providers to meet the needs of our smaller rural communities;
- improving the flow of information between hospitals, specialists, community and primary care healthcare providers;
- developing new ways of working across State government agencies and with Commonwealth funded programs to deliver better outcomes for identified communities;
- providing greater access to out-of-hospital community-based care, to ensure patients receive care in the right place for them.

Achieving these objectives will be evidenced by:

- patients reporting that they can more easily navigate their journey through the various parts of our health system;
- an improved patient experience, and better health outcomes;
- reduced waiting times for patients as they navigate the system;
- more people being cared for in the community, with a reduction in avoidable hospitalisations and Emergency Department attendances; and
- better sharing of clinical information and a resultant reduction in duplication (e.g. of pathology and radiology tests).

NSW Integrated Care Strategy – Three Tranches

3 Tranches	Description	Goal	Funding
<p>Integrated Care Demonstrators</p>	<p>LHD-led Demonstrators focused on large-scale transformation of integrated local health systems and testing initiatives prior to extension across the State. Launched in March 2014 3 LHDs: Western NSW, Western Sydney, Central Coast</p>	<p>Develop <u>system-wide</u> approaches in integrated care that are <u>transferable and scalable</u></p>	<p>42%</p>
<p>Statewide enablers</p>	<p>Six priority initiatives:</p> <ul style="list-style-type: none"> • Risk stratification tools • Patient Reported Outcomes Measures (PROMs); Data linkage: Extension of HealtheNet • Integrated care program evaluation 	<p>Establish key <u>enablers</u> of integrated care benefiting <u>all LHDs</u> and stakeholders</p>	<p>27%</p>
<p>Planning and Innovation Fund</p>	<p>Investment in individual initiatives and planning at the local level:</p> <ul style="list-style-type: none"> • LHDs and Speciality Networks not already funded as Demonstrators are eligible. • Applications must be developed in partnership with other health providers (primary, aged, community, NGOs, private sector). 	<p><u>Support local planning</u>, collaboration and innovation initiatives</p>	<p>31%</p>

\$120M investment over 4 years

Disability Inclusion Act 2014

- Commenced December 2014 replaced the *Disability Services Act 1993*
- Key focus on ensuring communities are more inclusive and accessible for people with disability
- Disability Planning
 - NSW Government – *NSW Disability Inclusion Plan*
 - NSW Government Departments – *Disability Inclusion Action Plans*

NSW Health Disability Inclusion Action Plan

- NSW Health Disability Inclusion Action Plan (DIAP)
- Align with the NSW Disability Inclusion Plan
 - liveable communities, employment, attitudes and behaviours and systems and processes
- Taking a system-wide approach across NSW Health to:
 - facilitate state level action to support disability inclusion
 - support LHD readiness for NDIS
 - support implementation of local policies and initiatives
- Ongoing monitoring and annual reporting

NSW Health Disability Inclusion Action Plan

- Consultant engaged to support DIAP development - Urbis
- Undertaking extensive system consultation
 - Meeting with some key forums and networks
 - Additional face to face and phone consultation
 - Online survey
 - Urbis email address
- Public Forums
 - Service users, families and carers
 - Disability, carer and health consumer peaks

Specialised Intellectual Disability Health Team Pilots and Clinical Network

- Established in response to the NSW Health Intellectual Disability Service Framework 2012 to:
 - provide multidisciplinary specialised health care assessment and clinical services
 - ensure comprehensive and coordinated health care across the system
 - increase capacity across the health system
- ACI Intellectual Disability Network to provide clinical support and leadership

Specialised Intellectual Disability Health Team Pilot and Clinical Network

- Three Intellectual Disability Health Team Pilots:
 - Northern Intellectual Disability Health Team
 - Metro Regional Intellectual Disability Network
 - Specialist Disability Health Team at SCHN
- Evaluation to inform future directions in providing specialised care and building capacity in light of:
 - Integrated care strategy directions
 - Disability inclusion obligations
 - Transition to NDIS

NSW Carer (Recognition) Act 2010

- A Carer is a family member, friend or neighbour who provides ongoing unpaid care and support to a person with a disability, chronic, mental or terminal illness or who is frail aged
- NSW Carer (Recognition) Act places obligations on **all** NSW Health staff not just clinical roles
- Focus on action to mainstream actions to support and engage with carers across all settings in the health system
- NSW Health lead commitments in NSW Carers Strategy 2014-2019:
 - 2.1: Easier access to healthcare
 - 4.1 Partners in care - health care

Additional Policy Context

- Broader state-wide disability policy links to disability inclusion and the NDIS
 - EnableNSW – Assistive Technology for Communication, Mobility, Respiratory Function and Self-Care
 - Disability - People with a Disability: Responding to Needs During Hospitalisation – review/update being finalised
 - NSW Health and Ageing and Disability and Home Care (ADHC) Joint Guideline: Supporting residents of ADHC operated and funded accommodation supported services who present to a NSW Public Hospital

NDIS update

James Dunne

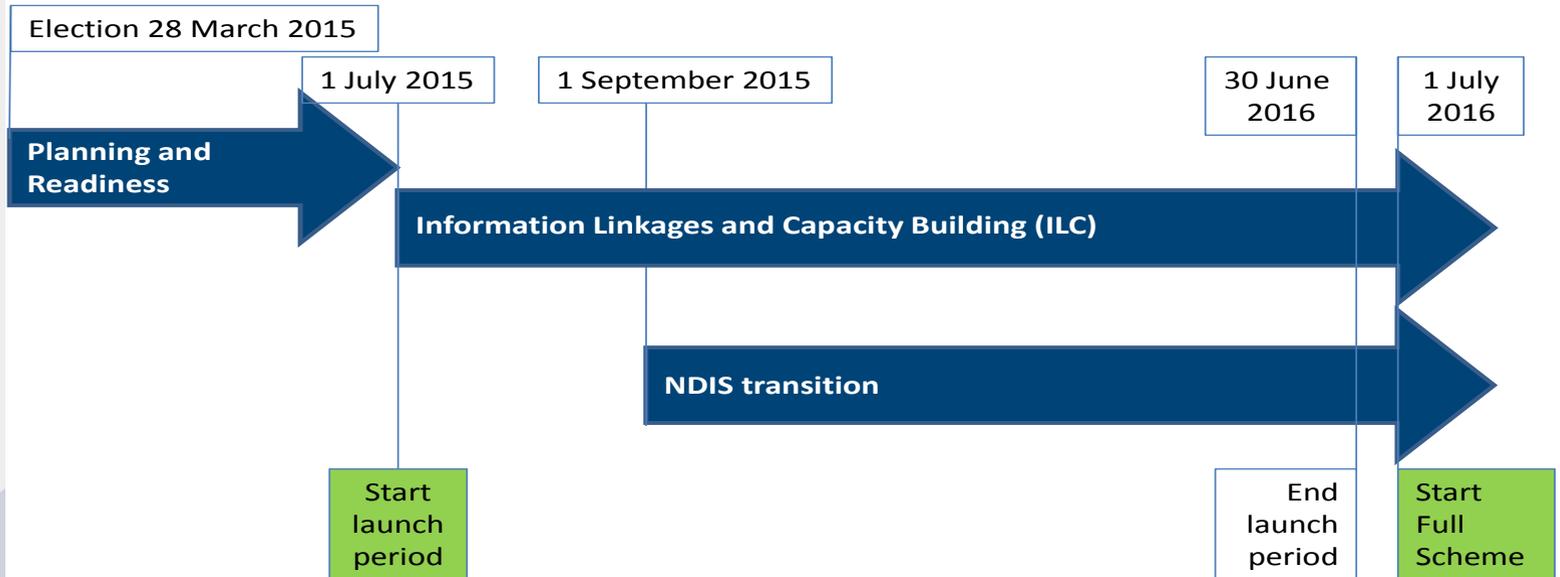
Director – Social Policy Implementation
Government Relations Branch, NSW Health

18 September 2015

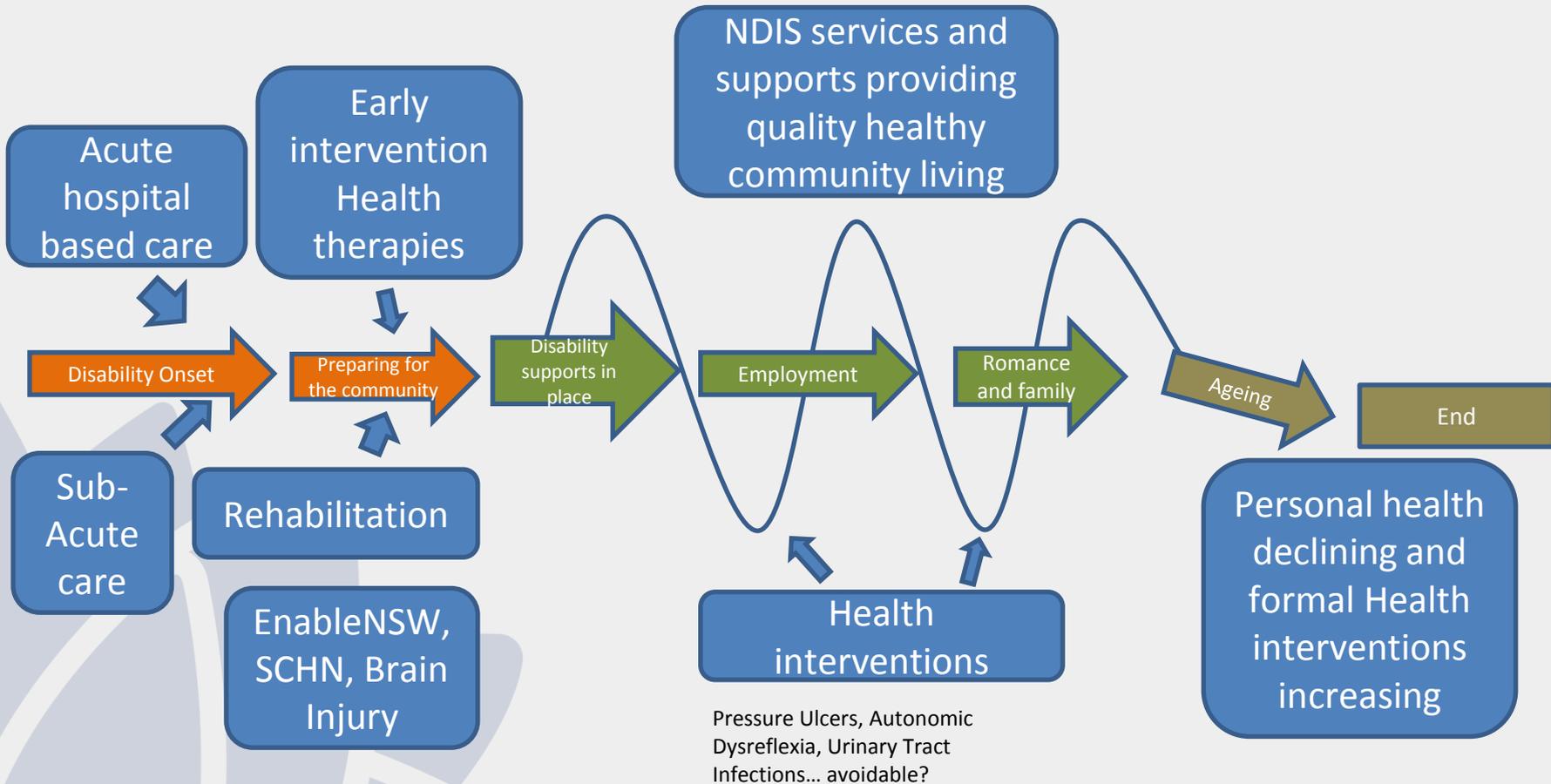
National Disability Insurance Scheme

- Biggest social reform since the introduction of Medicare.
- Social insurance scheme providing a package of supports for people with disability found eligible
- Aims to support **independence** and **social and economic participation** and enable **choice and control** in the pursuit of goals and planning/delivery of supports.
- Full State transition from July 2016 to July 2018
- Delivered in concert with other disability reforms – National Disability Strategy and the National Carers Strategy
- Bilateral Agreement was signed 16 September 2015

Nepean Blue Mountains



Health as a partner in the life of a person living with disability





Source: [skynews.com.au](https://www.skynews.com.au)

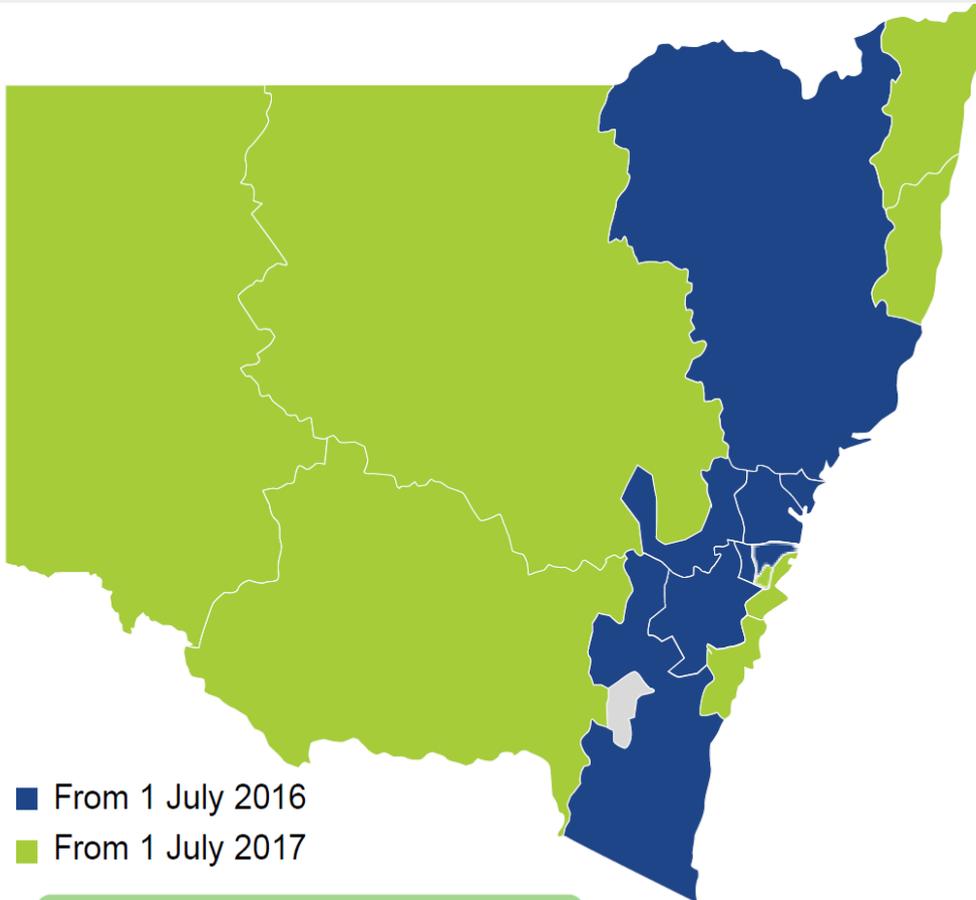
Bilateral Agreement

- The NSW and Commonwealth Governments have signed an agreement that outlines how and when the National Disability Insurance Scheme (NDIS) will roll out in NSW.
- People with disability have the right to decide their own best interests, and to have **choice** and **control** over their lives and the supports they receive.
- Around 140,000 people with disability in NSW are expected to receive support under the NDIS once it's fully rolled out, this includes approximately 50,000 people who currently do not receive NSW specialist disability supports.
- The agreement outlines the funding commitment from both the NSW and Commonwealth Governments. The budget in NSW for specialist disability supports will grow to more than \$6 billion a year when the NDIS is fully implemented, which is a significant increase from current levels of funding.
- When and how people transition into the scheme will be based on three factors:
 1. Where they live.
 2. What supports, if any, they currently receive.
 3. Their need for support if they don't currently receive any.

Bilateral Agreement

- How and when people will enter the scheme between 1 July 2016 and 30 June 2018.
- The funding responsibilities of the NSW and Commonwealth Governments.
- Certainty that people currently receiving disability supports will not be disadvantaged when the NDIS is introduced.
- What assistance will be in place to support people with disability, service providers and the wider disability sector in NSW.
- That until the national quality and safeguarding approach is in place, the existing NSW and Commonwealth quality assurance arrangements will continue.
- The arrangements in place to support people to access accommodation that meets their needs and preferences.

NDIS Transition Schedule



From 1 July 2016

You will be able to access the NDIS from 1 July 2016, if you live in the following districts:

- ✓ Central Coast
- ✓ Hunter New England
- ✓ Nepean Blue Mountains
- ✓ Northern Sydney
- ✓ South Western Sydney
- ✓ Southern NSW
- ✓ Western Sydney

From 1 July 2017

You will be able to access the NDIS from 1 July 2017, if you live in the following districts:

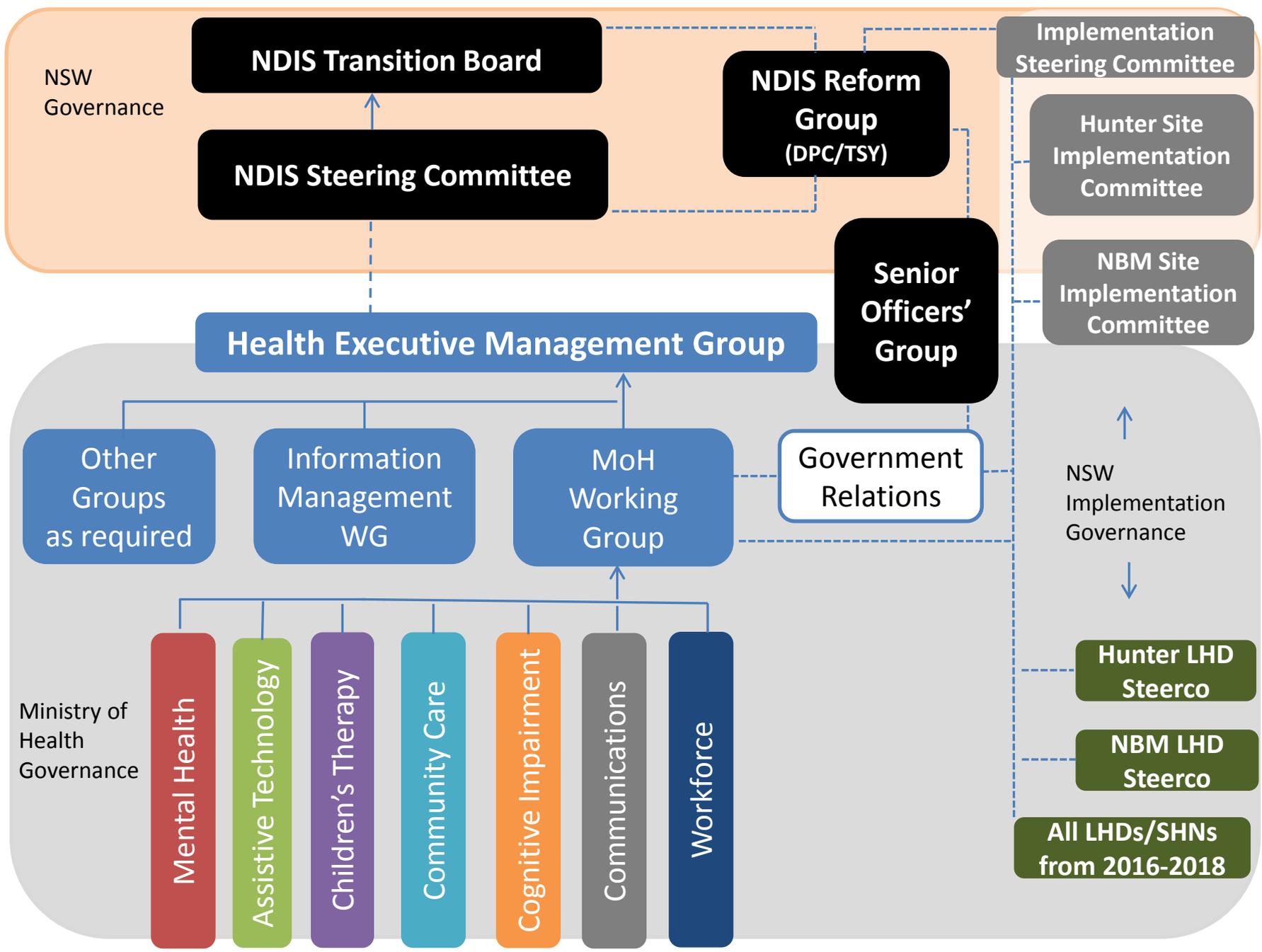
- ✓ Illawarra Shoalhaven
- ✓ Mid North Coast
- ✓ Murrumbidgee
- ✓ Northern NSW
- ✓ South Eastern Sydney
- ✓ Sydney
- ✓ Western NSW
- ✓ Far West

To find out when the NDIS is available in your area visit:

www.ndis.nsw.gov.au

Role of the Ministry of Health

- Influence the design of the NDIS
- Maximise opportunities and minimise impacts on health services and
- Communicate with staff across health on the change
- Transition planning
- Guide LHDs in their transition to the NDIS (eg. Implementation Toolkit, provider tool)
- Monitor, evaluate and model the impacts on the health system



Issues to be resolved

- Mainstream interfacing
- Information sharing with no mechanism to allow it
- Numbers of clients indicated for participant transition arrangements
- Financial Contributions has significant implications for Health
- Performance Management Framework
- Sector and System Readiness
- Monitoring of service provision market development

Role of Health as NDIS Provider?

- Market failure – e.g rural/remote or clients with complex needs
- Health – provider of last resort, by default
- Active v passive approach

Client identification

- Key areas of state-wide work:
 1. NDIS eligibility criteria
 2. Eligibility and NDIS resources for hospital staff
 3. Degree of impairment often unknown during acute phase.
 4. Rigid NDIS eligibility and application processes
 5. Early data collation
 6. Disability specific services for people over the age of 65

Next steps

- Communicating with LHDs/SHNs and guiding them towards transition
- Implementing the transition plan
- Implementing the NSW Health M&E Framework for the NDIS
- Contributing to NSW and National level performance frameworks/evaluations
- Resolving emerging operational issues

www.ndis.nsw.gov.au

Contact us: ndis@doh.health.nsw.gov.au