**Patient Benefits**

- Orange Pain Service were able to provide a timely video consultation to a patient with her local GP. The session occurred promptly following a telephone inquiry from the GP about the patient’s recent visit to the Pain Clinic.
- An adolescent patient could attend both her trial HSC exams and Pain Clinic visit via telehealth.

**Results**

- A total number of 13 sessions have been provided across both sites since July.
- A multidisciplinary team approach linking to primary care providers is supported via telehealth.
- Over 3254 kms of patient travel had been saved.
- The toolkit has been adopted by both sites.
- 12/13 sessions have occurred without major technical difficulties.

**Conclusion**

Based on the pilot results, Telehealth is a feasible and reliable alternative delivery model for chronic pain clinics for clinicians and for patients who live significant distances from the clinic. The chronic pain telehealth toolkit is relevant and is easy to use.

The use of Healthdirect Australia’s videocall enables specialist clinicians to link directly into patient’s home and local primary care providers.

The chronic pain telehealth model has now been established at Greenwich and St Vincent’s Hospitals, with plans to extend to other pain clinics throughout NSW.